

# Wouter Drijfhout

Heerhugowaard, Netherlands  
wouter@drijfhoutconsultancy.nl • +31 (0)6 53 90 23 84  
linkedin.com/in/wouterdrijfhout



## Personal Details:

1973 • Leeuwarden • Nederlandse  
Male • Married

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## IT Manager Profile

### Technical Project Management – Agile Software Development - IT Infrastructure

**Change Management**  
**Operations Development**  
**Cloud Computing**  
**SCRUM Framework**  
**Continuous Integration**  
**Product Development**  
**Quality Assurance**  
**Recruitment & Selection**  
**System Management**  
**Process Optimisation**

Technically-minded and results-oriented professional with 20 years of experience in IT infrastructure, software development, project management, with seven years of general management experience.

Proven track record of applying Agile SCRUM framework with the consultation of trained SCRUM masters for numerous SCRUM teams.

Success in leading integration of major technologies with no disruption to production. Versed in Continuous Integration /-Delivery solutions and cloud strategies.

Proficient in migrating systems, allocating resources, upgrading software, instructing junior IT managers, and providing support to end users.

Possess strong knowledge of Microsoft (cloud) technologies, PRINCE2, and process management.

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## PROFESSIONAL EXPERIENCE

**UNISERVER INTERNET BV** — Alkmaar, Netherlands

May 2016 to Aug 2017

**Manager DevOps a.i.**

Delivered comprehensive support in recruitment process and selected highly skilled and competent 10 infrastructure and software development engineers. Provided as SCRUM Master effective solutions to make the team stronger and expert advice to technicians regarding impact issues. Applied cutting-edge Agile SCRUM framework with the consultation of trained SCRUM masters & Product Owners for numerous SCRUM teams.

- Migrated from old DTAP environment to new continuous integration and delivery platform, which based on latest Microsoft technology (version 2017).
- Launched new and innovative cloud enabled workplace with Mac and Windows based on state-of-the-art Microsoft technology, such as Microsoft 365 business suite.

**PERFORMANCE HEALTHCARE INTELLIGENCE BV**, — Bilthoven, Netherlands

Dec 2015 to May 2016

**Projectmanager a.i.**

Decreased operational costs by €250k yearly, while transferring from CAPEX to OPEX, which enhanced business continuity and operational efficiency. Devised and executed migration plan for seamless operations. Coached and mentored by Agile approach as Product Owner the migration team to achieve operational efficiency.

- Migrated green field 120 virtual servers with more than 20 applications within five months.

**DRIJFHOUT CONSULTANCY** — Heerhugowaard, Netherlands

Oct 2015 to Present

**Self-employed interim professional**

Drijfhout Consultancy mission is to improve organisations in the field of sustainability and helping (young) professionals to grow.

- Accomplished as ad-interim two successful projects from inception to close out for two companies in very different industries.

# Wouter Drijfhout

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**PERFORMANCE HEALTHCARE INTELLIGENCE BV** — Bilthoven, Netherlands

Jan 2011 to Mar 2016

## Manager ICT & Operations

Guided a highly skilled and professional team of technical consultants to deliver excellent service, guide data processing activities, and new development of platform and applications of workstations in collaboration with ITIL and Agile SCRUM workforce. Performed two roles simultaneously as Product Owner of the data processing platform and IT infrastructure platform. Administered several IT and software development projects from inception to completions and provided deliverables within time and agreed budget.

- Coached and motivated more than 15 professionals in management consultancy business for five years.
- Directed a DevOps team of 15 FTEs to effectively manage €1M budget and servicing of 80% hospitals in Netherlands.

**PEOPLEWARE ICT SOLUTIONS BV** — Badhoevedorp & Leiden, Netherlands

Oct 2007 to Jun 2011

## IT consultant / Interim / Project Manager

**Key Clients:** Gemeente Rijnwoude, Taxameter Centrale, ZAIN, and Evides.

As an interim functioned for seven customers in different industries, such as local government, telecom provider, traffic and parking, water supplier, and management consultancy. Successfully transferred 22.000 mailboxes for ZAIN / Celtel in several African countries in 2009. Steered change manager infrastructure with 16 locations, 120 servers, 900 workstations and 800 users for Evides in 2008.

- Administered €750k of budget for migration of the Gemeente Rijnwoude IT infrastructure in 2008 - 2010.
- Managed portfolio bollard systems and parking meters of €1M revenue for Taxameter Centrale in 2008.

## Additional Experience:

Project Leader, Gemeente Haarlem, 2010

Project Coaching, Gemeente Langedijk, 2009

## Career Note:

Teamleader Automation / Information Advisor / Project Manager, Gemini Ziekenhuis & Medisch Centrum Alkmaar, Den Helder & Alkmaar

System Administrator / Application Management, Rademaker Den Boer BV, Dalfsen

AutoCAD Management, Van Wijk en Boerma Pompen BV, Groningen

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## EDUCATION AND CERTIFICATIONS

AA COLLEGE, Groningen

**Mechanical Engineering**

NOORDELIJKE HOGESCHOOL, Leeuwarden

**Bachelor Mechanical Engineering**

### Courses & Certifications

Team Heiner – Team Development | Microsoft – System Center Center 2012 licensing  
Microsoft – Windows Server 2012 licensing | Xebia - Agile SCRUM | Mansal – Motivating leadership  
PRINCE2 Practitioner 2009 | PRINCE2 Foundation 2005